

Date : Jun 13, 2013 16:33 GMT
To : 12023434011
From : fax@requests.muckrock.com
Subject: Follow up to Freedom of Information Request #DHS/OS/PRIV 11-0158

June 13, 2013
Department of Homeland Security
U.S. Department of Homeland Security
Privacy Office
Director, Disclosure & FOIA
245 Murray Drive SW, Building 410
STOP-655
Washington, D.C. 20528-0655

RECEIVED

JUN 14 2013

PRIVACY OFFICE

This is a follow up to request number DHS/OS/PRIV 11-0158:

Hello,

We would like an updated status on the FOIA request copied below, which you had assigned DHS/OS/PRIV 11-0158. We believe that clarifying communications sent to the FOIA@HQ.DHS.GOV inbox were not received. Please confirm receipt and provide an update on this request.

Thank you.

On May 15, 2013:

To Whom It May Concern:

I wanted to follow up on the following Freedom of Information request, copied below, and originally submitted on Nov. 5, 2010. Please let me know when I can expect to receive a response, or if further clarification is needed.

Thank you for your help.

On April 4, 2013:

To Whom It May Concern:

I wanted to follow up on the following Freedom of Information request, copied below, and originally submitted on Nov. 5, 2010. Please let me know when I can expect to receive a response, or if further clarification is needed.

Thank you for your help.

On Feb. 22, 2013:

To Whom It May Concern:

I wanted to follow up on the following Freedom of Information request, copied below, and originally submitted on Nov. 5, 2010. Please let me know when I can expect to receive a response, or if further clarification is needed.

Thank you for your help.

On Dec. 6, 2010:

I have provided a list of keywords to conduct a search and have specifically identified the writer (Hillary Rodham Clinton and anyone who communicates on her behalf).

Please conduct a search for the specified keywords on the computers issued to Hillary Rodham Clinton and any other persons who write letters or other forms of communication on behalf of Hillary Rodham Clinton. Conduct a file search to locate documents, a search in stored emails, and any other search required if Hillary Rodham Clinton communicates in an alternative means.

On Nov. 16, 2010:

On Nov. 8, 2010:

Thank you for contacting the Department of Homeland Security's Privacy Office. This office is responsible for administering policies, programs, and procedures to ensure that the Department complies with the Freedom of Information Act (FOIA) and the Privacy Act (PA), 5 U.S.C. 552 and 5 U.S.C. 552a, respectively. For more information about the DHS Privacy Office, please click here:
http://www.dhs.gov/xabout/structure/editorial_0338.shtm.

This email account exists to facilitate FOIA requests that are properly made in accordance with the DHS FOIA regulations. While PA request may be sent via e-mail, no work will be done nor access provided to records until we receive either a notarized request or a signed statement made under 28 U.S.C. 1746. If you have questions regarding what constitutes a properly made request, please refer to the regulations found at: http://www.dhs.gov/xlibrary/assets/FOIA_FedReg_Notice.pdf.

If your request is a properly made request, and you do not receive an acknowledgement letter within 15 business days, please send a follow-up email or call our office at 1-866-431-0486. Please have the date and time you sent your email so that we may quickly reference it.

If your request is not a properly made request, this is the only response you will receive from us. You may wish to consult one of the references below:

General FOIA Information

How to file a FOIA request -- http://www.dhs.gov/xfoia/editorial_0316.shtm

Frequently requested records -- http://www.dhs.gov/xfoia/editorial_0424.shtm

FOIA Contacts -- http://www.dhs.gov/xfoia/Copy_of_editorial_0318.shtm

Citizenship and Benefits Information

If you are seeking information or records pertaining to citizenship or immigration benefits, you should contact one of the following offices or programs within U.S. Citizenship and Immigration Services (USCIS):

--Immigration Case Status:

To check your immigration case status, visit www.uscis.gov and enter your immigration case number. You may also contact the USCIS National Customer Service Center at 1-800-375-5283.

--Replacement Documents:

If you are simply trying to obtain a replacement copy of your naturalization certificate, the most efficient way to do so is to contact your local USCIS service center. To obtain the necessary forms and a list of service centers, visit www.uscis.gov.

Identity Theft

If you are a victim of a telephone scam and paid money or gave your credit card account numbers, or any other financial information, to someone claiming to collect required taxes or duty on lottery winnings, you should contact Project Phone Busters at 1-888-495-8501 or www.phonebusters.com.

If you are a victim of identity theft, you can call the Federal Trade Commission's Identity Theft Hotline at 1-877-438-4338 or report it <http://www.ftc.gov/bcp/edu/microsites/idtheft/> online. If you believe someone is using your social security number, you can report it to the Social Security Administration Fraud Hotline at 1-800-269-0271.

DHS Equal Employment Opportunity (EEO) Program

If you have a question or need assistance with an EEO case, please call the EEO Customer service line at (202) 254-8250, or email at statusFA@hq.dhs.gov.

Complaints

To file a complaint against employees and/or officials of the Department of Homeland Security with the Office for Civil Rights and Civil Liberties, follow this link: http://www.dhs.gov/xabout/structure/editorial_0373.shtm DHS: Investigating and Resolving Complaints, Civil Rights and Civil Liberties

To file a complaint with the Department of Homeland Security Office of Inspector General, follow this link: http://www.dhs.gov/xoig/about/gc_1163703329805.shtm

Reporting Suspicious Activity

To Report Incidents: <http://www.dhs.gov/xinfo/share/reportincidents/>

DHS Main Operator: (202) 282-8000

DHS Tip Lines:

1-866-DHS-2ICE -- Illegal immigration or related activities that are under the purview of U.S. Immigration & Customs Enforcement (ICE)

1-877-9TUNNEL -- Information concerning underground passageways along the U.S./Mexican border

1-800-BE-ALERT -- Suspicious activity regarding customs or border issues that are under the purview of U.S. Customs and Border Protection (CBP)

1-800-THE-LOST -- Tips regarding exploited children or online predators, which fall under the purview of the National Center for Missing and Exploited Children (also alert local law enforcement)

1-866-720-5721 -- Cases of fraud involving the Federal Emergency Management Agency (FEMA)

DHS TRIP Program

The Department of Homeland Security's Travel Redress Inquiry Program (DHS TRIP) is a single point of contact for individuals who have inquiries or seek resolution regarding difficulties they experienced during their travel screening at transportation hubs--like airports and train stations--or crossing U.S. borders, including: 1) denied or delayed airline boarding; 2) denied or delayed entry into and exit from the U.S. at a port of entry or border checkpoint; or 3) continuously referred to additional (secondary) screening. Individuals seeking to file an inquiry to have erroneous information corrected in DHS systems should contact DHS TRIP at trip@dhs.gov or visit www.dhs.gov/trip.

If you are requesting records pertaining to difficulties experienced during travel, we recommend consulting the DHS TRIP program first, as an alternative to filing a FOIA request, and if you are still interested in pursuing the request via the FOIA, submit the request directly to the component that would most likely have the records (CBP or TSA depending on the travel situation).

For further information, please visit www.dhs.gov/trip.

Regards,

DHS Privacy Office
Disclosure & FOIA Program
STOP 0655
Department of Homeland Security
245 Murray Lane, SW
Arlington, VA 20598-0655
Telephone: 1-866-431-0486 or 703-235-0790
Fax: 703-235-0443
Visit our FOIA website

This communication, along with any attachments, is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.

On Nov. 5, 2010:

To Whom It May Concern:

This is a request under the Freedom of Information Act. I hereby request the following records:

All emails and corresponding attachments sent to (to:, cc: or bcc:) or from Hillary Rodham Clinton (or any person who communicates on her behalf) where the email contains any of the following keywords in the subject or body: "just between us" "breach" "big trouble" "too late" "stupid" "bad company" "perception issue" "the real objective" "very slippery slope" or "true disaster". Limit responsive emails to those sent between 01/20/2009 and the date this request is processed. If she does not use email, expand the search to all methods of communication which she does use.

I also request that, if appropriate, fees be waived as I believe this request is in the public interest. The requested documents will be made available to the general public free of charge as part of the public information service at MuckRock.com, processed by a representative of the news media/press and is made in the process of news gathering and not for commercial usage.

In the event that fees cannot be waived, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 business days, as the statute requires.

Sincerely,

Jason Smathers
Filed via MuckRock.com
185 Beacon St. #3
Somerville, MA 02143

Daytime: (857) 488- 3081
E-mail: requests@muckrock.com

Filed via MuckRock.com
E-mail (Preferred): 180-25469161@requests.muckrock.com

For mailed responses, please address (see note):
MuckRock News
DEPT MR 180
PO Box 55819
Boston, MA 02205-5819

PLEASE NOTE the new address as well as the fact that improperly addressed (i.e., with the requester's name rather than MuckRock News) requests might be returned by the USPS as undeliverable.